Probate Helpline



When someone dies, you might be in charge of sorting out their estate – their property, money and possessions. It can be confusing, especially if you've never done it before.

The Probate Helpline provides access to probate experts covering family disputes, validity of wills, power of attorney and obtaining probate. It's available Monday to Friday, 8am to 8pm.

FREE 1 to use for:

- All UK-based employees covered under a Group Life Assurance policy
- Immediate family members if the employee passed away²

For confidential advice and support 0808 164 3079



What's included?

The service includes:

- Access to probate experts over the telephone Monday to Friday 8am to 8pm³
- Confidential advice on all aspects of obtaining probate
- Financial guidance and legal matters linked to the bereavement

The service can help you with:

- Tax issues
- The settlement of debts
- Family disputes
- Validity of wills
- Estate administration
- Gifts and legacies
- Dealing with creditors
- Power of attorney



- ¹ Free for all service users as the Support Service costs are absorbed with the Group Insurance policy premium.
- Immediate family of deceased member which includes spouse, partner, registered civil partner, parents, siblings, children over 16 or carer. It also includes anyone who is dealing with the deceased member's estate.
- 3 Service unavailable on bank holidays



Our forms are available to download from our website: www.canadalife.co.uk/group/probatehelpline Canada Life Limited, 3 Rivergate, Temple Quay, Bristol BS1 6ER. Telephone 0345 223 8000.